



Domestic Water Meter Application Process

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HARLINGEN
WATERWORKS
SYSTEM

134 VAN BUREN, HARLINGEN, TEXAS
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DOMESTIC WATER METER APPLICATION PROCESS

What is a 'Domestic' Water Meter?

A domestic water meter is a device attached to a potable water distribution system to measure the quantity of water used for domestic purposes. These purposes may include drinking, bathing and washing. With proper backflow protection the water may also be used for filling pools, fountains and irrigation.

What about sewer service?

If HWWS has sewer service available to your property or within the vicinity of your property you must also apply for a sewer tap concurrent with the water tap request.

What size Domestic Meter do I need?

The size of the meter will depend on the flow demand required for your development. The most typical size domestic meter is a ¾" meter used by residential units. Multi-family, commercial or industrial uses often require larger meters. The size is

determined by the design engineer or architect.

How do I know if water and sewer is available to my property?

HWWS maintains water and wastewater maps for their service area (both inside and outside the city limits) in a Geographic Information Mapping System (GIS). Hard copies of all maps are available at the HWWS Engineering department.

Who do I request a Domestic Water Meter?

To secure a domestic water meter a domestic tap order will need to be completed at the HWWS Engineering department. All meters are installed by HWWS personnel.

How much does a Domestic Meter & Sewer tap cost?

Depending on the specific location, costs may include tap fee, impact fee, inspection fee, front footage fee and street repair fees. A builder or developer may also be required to construct off-site improvements to provide service to their site. Contact

the engineering department for additional details. All work done on the customer side of the meter is done by the owner's plumbing contractor.

After I apply for a Domestic Meter, how long does it take to get installed?

After the tap order is complete it typically take 5-7 working days to complete the field work to install the meter. This can vary depending on weather and workload.

Who Can Apply for a Domestic Water Meter?

Only the property owner or their authorized representative may apply for a domestic water meter. The addition of a domestic meter includes the establishment of a new billing account and therefore, to protect the individual property owners, we do not allow contractors to submit applications for domestic meters.

Can I use just one Domestic Meter to provide service to more than one lot?

A separate domestic water meter is required to provide service to each platted lot ***except*** for where a single

family dwelling unit straddles a lot line. All duplexes on separate lots must have individual domestic meters. Multi-family, commercial, industrial or other non-residential users may have one or more domestic meters depending on the site configuration. Contact HWWS engineering department for more information.

Can I use my domestic water meter for irrigation as well?

Yes, but is will still be necessary to secure an Irrigation Permit from the water department and to complete all installation in accordance with the permit requirements.

If I already have a Domestic Meter, can I add a Sprinkler Meter?

Yes, but an application for an Irrigation Permit must be secured from the Water department first and then an application for a Sprinkler Meter may be submitted to the Engineering department.

Can I convert an existing Domestic Meter into a Sprinkler Meter?

No. Once an account is established for a domestic meter it cannot be converted into a non-domestic use such as irrigation. A new sprinkler meter would be required.

Did you know, improper use of a garden hose is the most common potential for contamination of your water system, such as forcing it into clogged gutters, downspouts or sewer pipes; connecting pesticide or fertilizer applicators to the end of a hose; connecting it to a soap & brush to wash vehicle or letting the end of the hose lie in a puddle or pool of water.

For Additional Information see:

Harlingen Waterworks System
www.hwws.com

City of Harlingen
<http://www.myharlingen.us/>

Texas Public Utility Commission
<https://www.arcgis.com/apps/Viewer/index.html?appid=93fa2af03bbf4432979e8527c73cbef0>

Texas Commission on Environmental Quality – Drinking Water
<https://www.tceq.texas.gov/drinkingwater>