

**HARLINGEN WATERWORKS SYSTEM
UTILITY BOARD OF TRUSTEES
REGULAR MEETING AGENDA
Wednesday, February 24, at 3:00 P.M.
via Videoconference**

The Harlingen Waterworks Utility Board of Trustees reserves the right to meet in Executive Session on any agenda item should the need arise, and if applicable, pursuant to authorization by Title 5, Chapter 551 of the Texas Government Code. This is not a Meeting of the Harlingen Elective Commission; however, a quorum of the City Commission may be present.


In accordance with the Governor's waiver under Tex. Gov't Code §418.016(e) of certain requirements of the Texas Open Meeting Act to allow a political subdivision of the State to cope with the COVID-19 disaster by limiting in-person gatherings, the Utility Board of Trustees will meet by videoconference. The meeting will be accessible for live public viewing via the following Zoom meeting link: <https://us02web.zoom.us/j/86172062999>. Public comment will be received through the Zoom videoconference web application or through call-in; commenters must send an email including their name, address, and phone number to administration@hwws.com no later than 30 minutes prior to the meeting.

- 1. OPEN MEETING AND WELCOME**
- 2. COMMUNICATION / INPUT FROM CUSTOMERS AND RESIDENTS OF HARLINGEN**
- 3. APPROVAL OF MINUTES**
 - a) From the Regular Board Meeting of January 27, 2021
- 4. REPORTS AND PRESENTATIONS**
 - a) Report on staffing changes.
 - b) Report and discussion on operations performance and lessons learned during the freeze and power outage event of February 15 through 19, 2021.
 - c) Report on delinquent accounts in excess of \$500 per account.
 - d) Presentation and discussion on revisions to proposed customer service policy modifications: Application for Service Instructions; Customer Security Deposits.
- 5. FINANCIALS**
 - a) Monthly Financial Report for month ending January 31, 2021
- 6. RESOLUTIONS**
 - a) **R2021-12:** Approving a proposed Substantial Modification of the City of Harlingen Pretreatment Ordinance to comply with regulatory streamlining guidelines, and recommending the same to the Harlingen City Commission for adoption.
 - b) **R2021-13:** Approving a temporary variance to water and sewer billing policy related to the freeze and power outage event of February 15 through 19, 2021.
- 7. MANAGER'S REPORTS**
- 8. ADJOURN**

I certify that a copy of this Agenda was posted on Friday, February 19, 2021 @ 5:00 PM at 134 E. Van Buren, City Hall and on the HWWS Website, and remained so posted for at least 72 hours preceding the time of said meeting.



HARLINGEN
WATERWORKS
SYSTEM



Nilda Sánchez – Board Secretary