

Website: www.hwws.com

The screenshot shows the website interface for Harlingen Waterworks System. At the top, the URL <https://www.hwws.com> is highlighted in yellow and circled in red. The header includes the HWWS logo, contact information (956-430-6100, 956-406-8001, cs@hwws.com), and a 'My Account' link. A navigation menu contains links for 'About HWWS', 'Customer Services', 'Development Resources', 'Outage Map', 'Bids and Contracts', and 'Job Openings'. Below the menu, three main service buttons are displayed: 'Pay Bill / Manage my Account' (circled in red), 'Report a Water or Sewer Emergency', and 'Apply for New Service'. A blue banner below the buttons contains a white text box with a welcome message and a 'Log In' section with input fields for 'User Name' and 'Password', a 'LOG IN' button, and a 'Forgot your password?' link. A red arrow points to the 'LOG IN' button. At the bottom, there is a link for 'Don't have an account? Register here.'

<https://www.hwws.com>

HWWS HARLINGEN WATERWORKS SYSTEM

956-430-6100
956-406-8001

cs@hwws.com My Account English

About HWWS Customer Services Development Resources Outage Map Bids and Contracts Job Openings Search

Pay Bill / Manage my Account

Report a Water or Sewer Emergency

Apply for New Service

Welcome to our new payment portal! You will need to register your new account using your new account number. Please keep in mind the balance you see on the portal may not reflect your true balance, as we are still transitioning to a new billing software. You are still accountable to pay all bills by their due date. Thank you for your patience during this transition!

Log In

User Name

Password

[Forgot your password?](#)

LOG IN

Don't have an account? [Register here.](#)

Search Account

Verify Account

Register User Info

Complete

Step 1: Account Lookup

Please enter your account number as shown on your bill.

Account Number

ENTER YOUR NEW ACCOUNT NUMBER HERE

SEARCH

ADD "0" IN Front and remove dash—if account has a 0.

If account does not have a dash; please enter account as is.

Please enter the phone number, last 4 digits of Social Security number, or TaxID associated with your account.

What phone number did you register with us?

- Phone Number
- Last 4 SSN/Tax ID

CHOOSE ONE PLEASE

Phone Number

ENTER YOUR PHONE NUMBER HERE

Search Account

Verify Account

Register User Info

Complete

Step 2: Verify Account

Service Addresses associated with Account Number

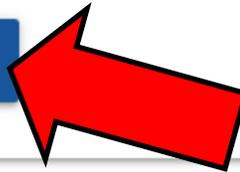
NEW ACCOUNT

Customer Name
Service Address:

YOUR INFORMATION HERE

YES, THIS IS MY ACCOUNT

I DON'T SEE MY ACCOUNT



Search Account

Verify Account

Register User Info

Complete

Step 3: Create User

* User Name

CREATE A USER NAME

* Email Address

EMAIL ADDRESS WILL APPEAR

* Password

CREATE A PASSWORD

* Confirm Password

CONFIRM PASSWORD

REGISTER

[Search Account](#)

[Verify Account](#)

[Register User Info](#)

[Complete](#)

Step 4: Registration Complete

User Name: **USER NAME WILL APPEAR**

User Email: **EMAIL ADDRESS WILL APPEAR**

[Log In](#)

ACCOUNT NUMBER AND SERVICE ADDRESS WILL APPEAR

Pay Bill

Last Payment on 9/1/2024
Past Due \$0.00

BILL AMOUNT

Current Due

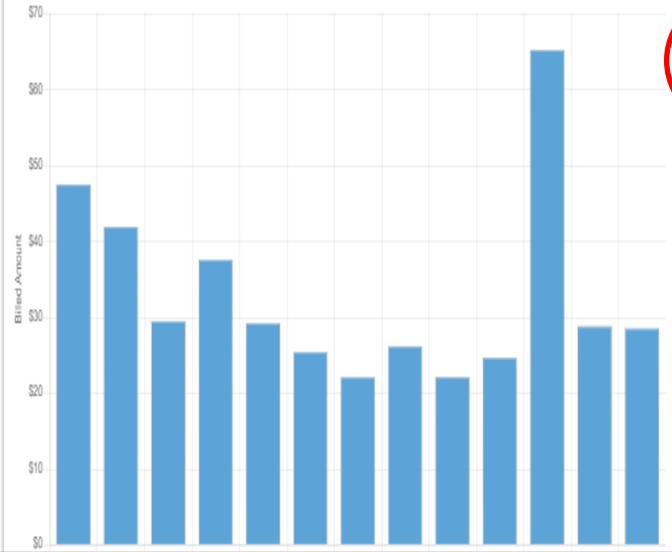
\$0.00

DUE DATE

Message Center

No messages to display

Financial History



STATEMENTS FROM 2023—FORWARD

Usage History

Water Rate Fee



Account History

[BILLS](#) [PAYMENTS](#)

BILLS AND PAYMENTS TAB

[VIEW ACCOUNT HISTORY DETAILS >](#)

Help

- Payment & Billing**
 - I want to view my account history
- Account Management**
 - I want to register a new account
- User Profile**
 - I want to change my password
 - I want to change my communication preferences